



5 points to resolve study group conflicts

If parts of your group work are problematic, it can be a good idea for the group to meet and try to resolve the problem together.

1. Group agreement

Review the group agreement you made when you established your study group. Do you need to change or update any parts the agreement? Do you still keep to the agreements you made originally?



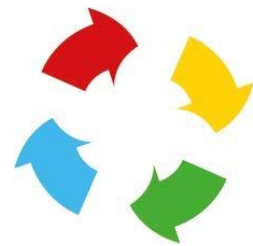
2. Conflict

Consider whether your conflict stems from an academic or a personal issue. Remember that academic disagreements are quite OK. If your conflict stems from a personal issue, you may ask yourselves whether you have become too close and are putting too much of your private lives into your group work. Remember that group work is a professional collaboration.



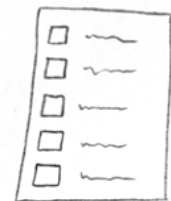
3. Round table discussion

Give each group member time to speak without being interrupted, so that everyone gets to express what they feel is not working, and what they would like to change.



4. Evaluation

Do you remember to evaluate the group's work on an ongoing basis? Are you making sure everyone's views are heard? Does anyone feel they are doing more work than others?



5. Help

If you are unable to solve your problems internally in the group, it may be a good idea to get help from an outsider. For example, this could be one of your teachers, your student counsellor or the Student Counselling Service. Remember that your teachers have a responsibility and an academic interest in making sure that your group work serves the intended purpose.

